

Taylor Heathcote

📍 Nottingham, England

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About Me

A driven and creative individual, with a strong passion for learning and a commitment to personal and professional growth. I have a proactive mindset and a knack for problem-solving. I aim to contribute my skills while also learning from and working with others. Excited to tackle new challenges and make a meaningful impact.

Experience & Employment

UK Glass Products, Nottingham – *Administrative Assistant (2018-2020)*

- Organized and maintained office files, ensuring efficient document retrieval and data management.
- Coordinated schedules, meetings, and travel arrangements to optimize team productivity.
- Provided support in preparing reports, presentations, and correspondence for management.

Pixel Squad, Nottingham – *Video Game QA Tester (2019)*

- Worked alongside QA and design team to playtest an early version of an unreleased mobile game, providing in depth feedback.
- Clearly communicated with developers about gameplay issues and inconsistencies using industry knowledge.

River Horse Ltd, Nottingham – *Board Game QA Tester (2018)*

- Conducted rigorous playtesting of an unreleased board game. Identifying, and noting gameplay issues and inconsistencies.
- Contributed creative insights and suggestions for enhancements and changes, drawing from playthrough experience and industry knowledge.
- Collaborated with fellow QA members to execute effective testing and provide better feedback.

The Old Reindeer, Edingley – *Waiting Staff (2018 – 2019)*

- Managed customer orders in a fast-paced pub environment ensuring customer satisfaction and great customer service.
- Demonstrated effective teamwork by collaborating with kitchen, floor, and bar staff to ensure smooth and timely service operations.
- Adapted quickly to changing priorities and high-pressure situations, maintaining professionalism and composure throughout shifts.

Brown Jacobson LLP, Nottingham – *IT Support (2017)*

- Assisting and supporting senior IT staff with various technical issues across the company.
- Provision of high-quality customer service.
- Researched, conceptualized, designed, and proposed multiple possible concepts for the company's website overhaul.
- Handled data entry and analysis of client information for company reports.

Education/Qualifications

University of Staffordshire

BSC (Honours) Computer Games Design (First Class)
September 2021 – June 2024

Confetti Institute of Creative Technologies

BTEC Level 3 Creative Digital Media (Distinction Merit Merit)
September 2018 – June 2020

The Brunts Academy

7 GCSEs (Grade 4 and above)
BTEC Level 1/2 Creative Digital Media (Distinction*)
September 2013 – June 2018

Deloitte Data Analytics Job Simulation

Forage
Tableau, Analysis, Forensic Technology
December 2025

Skills

- Digital design & conceptualization
- Time management
- Collaborative & independent working
- Data entry
- Project planning & execution
- UI/UX Design

Software & Technology

- Microsoft Office Suite
- Adobe Creative Suite
- Unreal Engine 4 & 5
- Unity Games Engine
- Valve Hammer Editor
- Jira
- GitHub
- Autodesk Maya
- Blender
- C++ (Intermediate)
- C# (Novice)

Hobbies & Interests

I have a strong passion for creativity and problem-solving, which I explore through video game development, narrative writing, and theatre. I also enjoy hiking and cooking, which help me stay active and engaged in hands-on learning. These hobbies have strengthened my adaptability, attention to detail, and ability to think critically—skills that I bring into my professional life.

References Available Upon Request